Dawgen GLOBAL

2026 EDITION



Dawgen Global illustration

CYBERSECURITY SERIES · TECHNOLOGY & CYBER

Virtual CISO & Cyber Governance

Security leadership at board level, without a full-time hire.

An experienced Chief Information Security Officer on demand, plus ISO/IEC 27001 and NIST-aligned security programmes, policies and board reporting.

LEAD THE PROGRAMME. REPORT TO THE BOARD. BUILD ASSURANCE.

01 · THE BUSINESS ISSUE

Most Caribbean organisations have no one leading security.

Security is often left to an IT manager who is also running networks, help desks and projects. Without a security leader, there is no strategy, no clear priorities and no reporting the board can rely on.

Boards carry the risk

Directors are accountable for cyber risk, but rarely receive clear, regular reporting on it.

CISOs are scarce

Experienced security leaders are expensive and hard to recruit in the region.

Frameworks are expected

Regulators, insurers, banks and large customers increasingly ask for ISO/IEC 27001 or NIST-aligned controls.

Spending lacks direction

Without a roadmap, security budgets go on tools rather than the controls that reduce risk most.

SIGNS YOU NEED A VIRTUAL CISO

- No one owns security strategy
- Security policies are missing or out of date
- The board receives no cyber reporting
- Customers or regulators ask for certification
- Security projects compete with IT priorities
- No plan for the next 12 months

> **A virtual CISO gives you senior security leadership for the hours you need, with a team behind them.**

02 · OUR SERVICES

Security leadership and governance.

Our virtual CISO service combines strategic leadership with hands-on governance work, supported by our wider cyber team.

Virtual CISO

Senior security leadership on demand.

- Security strategy and roadmap
- Management and board reporting
- Regulator and auditor liaison

ISO/IEC 27001 programmes

Readiness for certification.

- Gap assessment
- Information security management system
- Internal audit and certification support

NIST CSF assessments

A clear maturity picture.

- NIST Cybersecurity Framework 2.0 assessment
- Maturity scoring
- Target profile and roadmap

Policies & standards

The rules your programme runs on.

- Information security policy set
- Acceptable use and access standards
- Incident and continuity policies

Third-party cyber risk

Managing supplier security.

- Supplier risk assessments
- Security clauses in contracts
- Ongoing supplier monitoring

WHO WE SERVE

Financial institutions · insurers · public bodies · BPO and technology providers · hotels and retail groups · healthcare providers · growing companies with demanding customers.

AI governance is covered in our **Dawgen TRUST360™ AI Governance-as-a-Service** brochure.

03 · OUR APPROACH

Assess, plan, lead, report.

Our virtual CISO starts with a clear picture of where you stand, agrees a roadmap with management and the board, and leads delivery month by month.

01

Assess

We measure your security programme against the NIST Cybersecurity Framework and any required standards.

02

Plan

We agree a prioritised 12- to 24-month security roadmap and budget with management.

03

Govern

Policies, roles, risk registers and a security committee are put in place.

04

Lead delivery

The virtual CISO oversees projects, suppliers and internal teams to deliver the roadmap.

05

Report

The board receives a concise quarterly cyber report with risks, progress and decisions needed.

MORE THAN ONE PERSON

Your virtual CISO is backed by our testers, SOC analysts and forensic investigators.

FRAMEWORKS WE USE

- NIST Cybersecurity Framework 2.0
- ISO/IEC 27001 and 27002
- CIS Critical Security Controls
- Sector regulator guidance

CERTIFIED TEAM

Our cyber specialists hold recognised certifications such as OSCP, CEH, CISM, CCSP and ECIH.

04 · ISO/IEC 27001

A path to certification.

ISO/IEC 27001 certification shows customers, partners and regulators that your information security is managed to an international standard. We guide you from gap assessment to certification readiness.

Gap assessment

Where you stand against the standard.

Build the ISMS

Policies, risk assessment and controls put in place.

Ready for audit

Internal audit and support through certification.

A TYPICAL CERTIFICATION JOURNEY

01 — Scope

Agree which parts of the business are covered.

02 — Risk assessment

Identify and treat information risks.

03 — Implement

Put controls and records in place.

04 — Audit

Internal audit, then external certification.

WHY ORGANISATIONS CERTIFY

- Win contracts that require it
- Satisfy regulators and banks
- Strengthen customer trust
- Bring order to security

INDEPENDENCE

We support readiness. Certification itself is carried out by an accredited certification body.

05 · BOARD CYBER REPORTING

Cyber risk the board can understand.

Boards need cyber reporting that shows risk, progress and decisions in business terms. We design and deliver reporting that helps directors oversee cyber risk with confidence.

Quarterly board report

Clear and concise.

- Top cyber risks and trends
- Roadmap progress
- Incidents and lessons learned
- Decisions and investments needed

Director support

Building board capability.

- Annual director cyber briefing
- Board role in incident response
- Questions directors should ask
- Cyber committee terms of reference

MEASURES WE TRACK

Maturity

Progress against the NIST Cybersecurity Framework.

Exposure

Critical vulnerabilities and time to fix.

Readiness

Testing, training and exercise results.

> **When the board understands cyber risk, security gets the attention and budget it needs.**

06 · WHO SHOULD CONSIDER THIS SERVICE

For organisations that need security leadership now.

Mid-sized organisations without a security leader

Regulated entities facing supervisory expectations

Companies seeking ISO/IEC 27001 to win or keep contracts

Boards wanting clear cyber reporting

IT managers needing senior security support

Organisations after an incident rebuilding their programme

07 · ILLUSTRATION

A BPO provider wins a contract it nearly lost

Situation. A business process outsourcing company bidding for an international contract was asked for evidence of an information security management system. It had no security leader and few written policies.

Our work. Our virtual CISO ran a gap assessment, wrote the policy set, built the risk register and controls, led internal audits and prepared the company for certification.

Outcome. The company achieved certification readiness within the client's deadline, secured the contract and now reports cyber risk to its board every quarter.

Anonymised composite illustration based on regional experience.

WHAT YOU RECEIVE

- Security maturity assessment
- 12- to 24-month roadmap
- Policy and standards set
- Risk register and security committee
- Quarterly board cyber report
- ISO/IEC 27001 readiness support

08 · ENGAGEMENT OPTIONS

Choose the support you need.

Virtual CISO

Ongoing security leadership on an agreed schedule.

ISO/IEC 27001 readiness

Gap assessment to certification readiness.

NIST CSF assessment

Maturity assessment and roadmap.

Policy set

Information security policies and standards.

Fees are tailored to each organisation and agreed in the engagement letter once scope and deliverables are confirmed.

WHY DAWGEN GLOBAL

- **Caribbean insight.** Over 24 years serving Caribbean business.
- **One desk, 35 territories.** Centrally managed from our Caribbean headquarters.
- **Certified specialists.** Offensive, defensive and forensic skills in one team.
- **Joined-up advice.** Cyber, audit, risk, legal and data protection together.

09 · START HERE

- Request a virtual CISO proposal
- Book a NIST CSF maturity assessment
- Ask about ISO/IEC 27001 readiness

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AUDIT & ASSURANCE · TAX ADVISORY · TECHNOLOGY & CYBER · FINANCE & BPO · GROWTH & RECOVERY · HR & LEGAL

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