Dawgen GLOBAL

SERVICE BROCHURE · TECHNOLOGY & CYBER

Dawgen ERP Modernisation

One Version of the Truth

Sales, purchasing, inventory, manufacturing and accounts in one modern ERP, chosen to fit your business and set up by people who understand the numbers.



Dawgen Global illustration

THE BUSINESS ISSUE

When every department keeps its own numbers, nobody trusts the numbers.

Many Caribbean distributors and manufacturers grew into a patchwork of systems: an invoicing package, a stock spreadsheet, an online store, a separate payroll system. Each solved a problem at the time. Together they mean re-keyed orders, unexplained stock adjustments, month-end closes that stretch for weeks, and the same control points in the management letter every year.

WHY NOW

Modular platforms

Modern ERPs let a mid-sized business start with the modules it needs and add more later, on one database.

Decisions need live data

Margins, stock and receivables need to be visible now, not three weeks after month-end.

Rising expectations

Lenders, auditors and tax authorities expect accurate, timely records and clear controls.

THE COST OF STANDING STILL

1. Month-end closes that take weeks
2. Stock-outs and slow-moving stock
3. Orders and invoices keyed twice
4. Recurring control findings from auditors

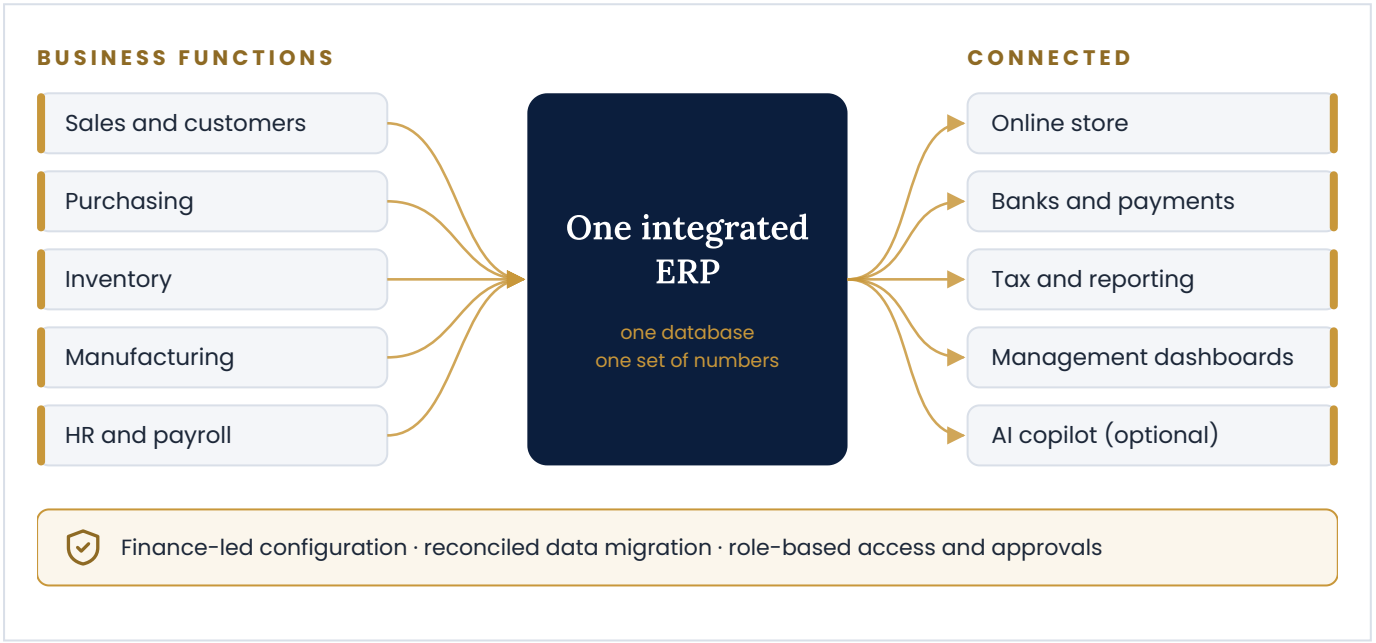
> *One integrated system, set up by people who also understand the audit and the tax return, gives management one version of the truth.*

THE SOLUTION

How Dawgen ERP Modernisation works

Dawgen ERP Modernisation brings your core business processes into one integrated system. We start from how your business works, recommend the platform that fits your size, sector and budget, and configure it with the chart of accounts, tax settings and controls your finance team needs. Data is migrated, reconciled and signed off before go-live, and we stay with you through the first month-end closes.

SOLUTION AT A GLANCE



WHAT MAKES IT DIFFERENT

Platform-neutral

We are not tied to any software vendor. The Fit-Gap Assessment recommends the platform that fits you.

Finance-led

Accountants design the chart of accounts, tax settings and controls, so month-end works from day one.

Reconciled migration

Every opening balance is reconciled and signed off by your finance team before go-live.

THE DIFFERENCE IT MAKES

TODAY	WITH DAWGEN ERP MODERNISATION
Month-end closes that take weeks	Month-end closed in days, not weeks
Stock-outs and slow-moving stock	Stock levels visible in real time
Orders and invoices keyed twice	Orders entered once, flowing to invoice and ledger
Recurring control findings from auditors	Controls built into the system

WHAT WE DELIVER

Six capabilities, one accountable team

Each Dawgen ERP Modernisation engagement draws on the capabilities below, selected and sized to your needs. Dawgen Global leads every engagement and is accountable for the result.

Fit-gap and design

A clear view of how you work and what the system must do.

- Current-state process maps
- Platform recommendation
- Future-state design

Implementation

The system configured around your processes.

- Configuration and custom modules
- Approval workflows and access
- Reports and dashboards

Data migration

Your history brought across accurately.

- Customers, suppliers and items
- Opening balances and open items
- Reconciliation and sign-off

Integrations

The ERP connected to the rest of the business.

- Online store and payments
- Banks and payroll
- CRM and reporting

AI copilot (optional)

Plain-language access to your ERP data.

- Finds records on request
- Answers questions on the data
- Opens the right screen

Finance support

Help running the books on the new system.

- Month-end close support
- Accounting BPO option
- Virtual CFO option

Delivered by Dawgen Global's Technology & Cyber team and its associate consultants, under the firm's quality and supervision framework.

HOW WE DELIVER

A proven path from first workshop to live service

1 Fit-Gap Assessment — 4 weeks

2 Configure and build — 8–16 weeks

3 Migrate, test, train — 4–6 weeks

4 Go-live and stabilise — 2 month-ends

1 Fit-Gap Assessment

ACTIVITIES

- Map current processes
- Test them against ERP standard processes
- Plan migration and cut-over

DELIVERABLES

- Fit-gap report
- Platform recommendation
- Fixed-fee build quote

2 Configure and build

ACTIVITIES

- Configuration in sprints
- Custom modules and integrations
- Demonstrations to key users

DELIVERABLES

- Configured system
- Integration documentation

3 Migrate, test, train

ACTIVITIES

- Trial migrations and reconciliation
- Independent user acceptance testing
- Parallel run

DELIVERABLES

- Signed-off migration
- UAT sign-off pack

4 Go-live and stabilise

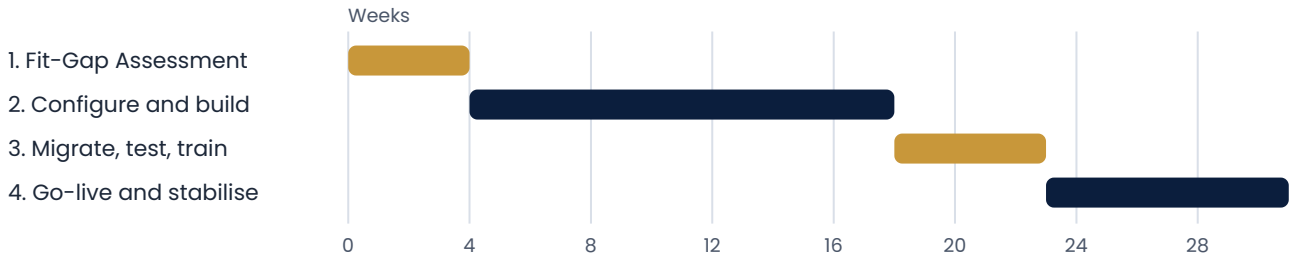
ACTIVITIES

- Cut-over and go-live
- Support through two month-end closes
- Knowledge transfer

DELIVERABLES

- Live system
- Trained users and run book

INDICATIVE TIMELINE



Timelines are indicative and depend on scope. Because we size the team to your deadline, they can be shortened where earlier delivery is needed.

WHO DOES WHAT

DAWGEN GLOBAL

- Leads and manages the project
- Tests independently before go-live
- Designs, builds and integrates
- Trains your team after completion

YOUR TEAM

- Names a sponsor and decision-maker
- Takes part in acceptance testing
- Gives access to people, data and systems
- Signs off each phase

WHERE IT CREATES VALUE

Built for Caribbean sectors

Distribution

Stock, pricing, credit control and route sales in one system.

Manufacturing

Bills of materials, production planning and costing.

Agro-processing

Batch tracking, seasonal purchasing and export documents.

Retail groups

Multi-store stock, point of sale and central purchasing.

Professional firms

Time, billing, projects and receivables.

Family businesses

Clear controls and reporting as the next generation takes over.

IN PRACTICE

Agency operations, integrated ERP

THE CHALLENGE

Campaigns, operations and finance were managed in separate tools, with little visibility across them.

WHAT WE DID

A customised ERP for agency operations and campaign management, with AI-powered analytics on the shared data.

THE OUTCOME

One platform for operations and finance, with management reporting drawn from a single database.

Approvals and access, workflow design

THE CHALLENGE

Requests and approvals moved by email with no clear record of who approved what.

WHAT WE DID

Approval workflows with role-based access and a reusable module design inside the ERP.

THE OUTCOME

A traceable approval trail and consistent controls across departments.

Engagement examples are anonymised to protect client confidentiality.

OUTCOMES AND GOVERNANCE

Value you can measure, controls you can rely on

OUTCOMES WE TRACK WITH YOU

- **Days to close the month**
- **Stock accuracy**
- **Order-to-cash cycle time**
- **Systems retired**

BUILT-IN CONTROLS



1. Role-based access and segregation of duties
2. Approval workflows with a full trail
3. Chart of accounts and tax settings by jurisdiction
4. Reconciled, signed-off data migration
5. Independent user acceptance testing

WHY DAWGEN GLOBAL

Big firm capabilities, Caribbean understanding
More than 24 years serving Caribbean business, across 35 territories, managed centrally from Dawgen Towers, Kingston.

Controls an auditor would expect
Every solution is designed with access, audit-trail and data-protection controls from the first day, not added after a review.

We own delivery
Dawgen Global owns the project through to completion, then trains your team so the solution is yours.

Scope before fee
We are process-driven: we agree the scope first, then fix the fee, and size the team to meet your deadline.

One firm, many disciplines
Tax, accounting, risk, legal and HR colleagues are on hand when a technology decision touches their field.

QUESTIONS CLIENTS ASK

Which ERP do you recommend?

The one that fits you. We are platform-neutral; the Fit-Gap Assessment compares options against your processes, size and budget.

How long does an implementation take?

Most mid-sized implementations take four to eight months after the Fit-Gap, depending on scope. We size the team to meet your deadline.

Will we lose our history?

No. Customers, suppliers, items, open transactions and balances are migrated, reconciled and signed off by your finance team.

Who buys the software licences?

You do, directly from the vendor, so you own the relationship. We advise on the right licence level.

START HERE

4 weeks

ERP Fit-Gap Assessment

WHAT IT COVERS

- Workshops with each department
- Current-state process maps
- Fit-gap against standard ERP processes
- Migration and cut-over planning

WHAT YOU RECEIVE

- A fit-gap report
- A platform recommendation
- A migration and cut-over plan
- A fixed-fee quote for the build

1 Contact us at info@dawgen.global

2 Book your ERP Fit-Gap Assessment

3 Receive a fixed-scope plan and quote

EMAIL info@dawgen.global WEB dawgen.global US 855-354-2447

Every engagement is scoped and priced through its engagement letter. Engagement examples are anonymised. Every territory has its own desk: write to territory@dawgen.com, or info@dawgen.global for Jamaica. Dawgen Global serves 35 territories across the Caribbean and the Americas from Dawgen Towers, 47-49 Trinidad Terrace, Kingston 5, Jamaica. Dawgen Global is an integrated multidisciplinary professional services firm and is not a member of any international network. As a multidisciplinary firm, Dawgen Global offers some regulated services; in each case the head of the regulated division holds the professional practice licence required in the relevant jurisdiction. Product and platform names, where used, belong to their owners. General information only, not professional advice. © 2026 Dawgen Global.