Dawgen GLOBAL

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Dawgen Global illustration

CYBERSECURITY SERIES · TECHNOLOGY & CYBER

Cloud Security Assessment & Hardening

Move to the cloud without moving your risk with it.

Security reviews and hardening for Microsoft 365, Google Workspace, Azure, AWS and Google Cloud, with identity, email and data protection built in.

CONFIGURE SECURELY. PROTECT IDENTITY. MONITOR CONTINUOUSLY.

01 · THE BUSINESS ISSUE

Cloud services are only as secure as their settings.

Caribbean organisations have moved email, files and core systems to the cloud. Cloud providers secure their platforms, but customers remain responsible for how accounts, access and data are configured.

Misconfiguration is common

Open storage, weak sharing settings and default configurations expose data to the internet.

Identity is the new perimeter

Stolen passwords give attackers access to email and files from anywhere, unless multi-factor authentication and access policies are enforced.

Email is the main target

Mailbox compromise leads to payment fraud, data theft and phishing of customers and suppliers.

Shared responsibility is misunderstood

Many organisations assume the provider handles security settings that are actually their own responsibility.

COMMON CLOUD WEAKNESSES WE FIND

- Multi-factor authentication not enforced for all users
- Administrator accounts used for everyday work
- Files shared publicly or with anyone who has the link
- Email forwarding rules set up by attackers
- Logging and alerts switched off
- No backup of cloud email and files

> **Most cloud breaches are not caused by the provider. They are caused by settings the customer controls.**

02 · OUR SERVICES

Cloud security from review to monitoring.

We assess your cloud environment against recognised benchmarks, fix what matters most and help you keep it secure.

Cloud security review

Your settings against best practice.

- Microsoft 365 and Google Workspace
- Azure, AWS and Google Cloud
- CIS benchmark comparison

Identity & access

Protecting the front door.

- Multi-factor authentication rollout
- Conditional access policies
- Privileged account controls

Email security

Stopping phishing and fraud.

- Email authentication (SPF, DKIM, DMARC)
- Mailbox rule and forwarding checks
- Phishing protection settings

Data protection

Keeping files where they belong.

- Sharing and access reviews
- Data loss prevention
- Backup of cloud data

Hardening & monitoring

Staying secure over time.

- Remediation of findings
- Logging and alerting
- Ongoing posture monitoring

WHO WE HELP

Professional firms · financial institutions · hotels and tourism groups · public bodies moving to the cloud · retailers · schools and colleges · organisations with remote and hybrid teams.

Our own operations run on Google Workspace, and our team works daily with the main cloud platforms.

03 · OUR APPROACH

Review, prioritise, harden, monitor.

Our cloud reviews use read-only access and recognised benchmarks. Findings are ranked by risk, and we can fix them with your team or for you.

01

Scope

We agree which tenants, subscriptions and services are in scope and set up secure read-only access.

02

Review

We compare settings with CIS benchmarks and provider best practice, and check for signs of compromise.

03

Prioritise

Findings are ranked by risk, with clear steps to fix each one.

04

Harden

We implement the fixes with your team, starting with identity and email.

05

Monitor

Ongoing monitoring and periodic reviews keep your settings secure as things change.

READ-ONLY FIRST

Reviews start with read-only access, so nothing changes until you approve it.

BENCHMARKS WE USE

- CIS Benchmarks
- Provider security baselines
- NIST Cybersecurity Framework
- ISO/IEC 27017 cloud controls

CERTIFIED TEAM

Our cyber specialists hold recognised certifications such as OSCP, CEH, CISM, CCSP and ECIH.

04 · MICROSOFT 365 & GOOGLE WORKSPACE

Secure the tools your people use every day.

Email, documents, chat and video calls now run on Microsoft 365 or Google Workspace for most organisations. These platforms hold your most sensitive information and are the main target for attackers.

Identity

Multi-factor authentication, sign-in policies and admin controls.

Email

Anti-phishing settings, domain authentication and forwarding controls.

Files

Sharing settings, external access and data loss prevention.

QUICK WINS IN THE FIRST MONTH

01 **MFA for all**
Enforce multi-factor authentication.

02 **Admin separation**
Separate admin and daily accounts.

03 **Block forwarding**
Stop automatic external forwarding.

04 **Turn on logs**
Enable audit logs and alerts.

SIGNS OF COMPROMISE WE CHECK

- Suspicious inbox rules
- Unusual sign-in locations
- Unknown connected apps
- Mass file downloads

LINK TO THE SOC

Cloud logs can feed our 24/7 managed SOC for continuous monitoring.

05 · CLOUD INFRASTRUCTURE

Secure workloads on Azure, AWS and Google Cloud.

Organisations running applications and data on cloud infrastructure need secure networks, storage, identities and monitoring, configured to the same standard as on-premises systems.

What we review

Infrastructure settings.

- Storage and database exposure
- Network security groups and firewalls
- Identity and role permissions
- Encryption and key management

What we deliver

Secure, documented environments.

- Risk-ranked findings
- Secure configuration baselines
- Infrastructure security standards
- Remediation support

BEFORE YOU MIGRATE

Design review

Security built into the target design.

Migration plan

Data moved safely and access controlled.

Post-move review

Settings checked once live.

> **A cloud review is often the fastest and most cost-effective security improvement an organisation can make.**

06 · WHO SHOULD CONSIDER THIS SERVICE

For organisations whose data now lives in the cloud.

Organisations on Microsoft 365 or Google Workspace

Companies running cloud workloads on Azure, AWS or Google Cloud

Organisations planning migration to the cloud

Hybrid and remote teams working from anywhere

Regulated entities with data protection duties

Organisations after mailbox fraud needing to secure email

07 · ILLUSTRATION

A professional firm closes the door on email fraud

Situation. A professional firm suffered a near-miss when a client nearly paid a fake invoice sent from a compromised staff mailbox.

Our work. We reviewed its Microsoft 365 tenant, found multi-factor authentication missing for most users, hidden forwarding rules and public file links, and fixed them with the firm's IT provider.

Outcome. Multi-factor authentication now covers every account, email domain authentication stops spoofing, and the firm's settings are reviewed every quarter.

Anonymised composite illustration based on regional experience.

WHAT YOU RECEIVE

- Cloud security review report
- Risk-ranked findings
- Compromise indicator checks
- Remediation plan and support
- Secure configuration baseline
- Quarterly posture review

08 · ENGAGEMENT OPTIONS

Choose the support you need.

Cloud security review

Assessment of Microsoft 365, Google Workspace or cloud infrastructure.

Hardening project

Implementation of priority fixes.

Ongoing posture monitoring

Continuous checks and periodic reviews.

Migration security

Security design and review for cloud moves.

Fees are tailored to each organisation and agreed in the engagement letter once scope and deliverables are confirmed.

WHY DAWGEN GLOBAL

- **Caribbean insight.** Over 24 years serving Caribbean business.
- **One desk, 35 territories.** Centrally managed from our Caribbean headquarters.
- **Certified specialists.** Offensive, defensive and forensic skills in one team.
- **Joined-up advice.** Cyber, audit, risk, legal and data protection together.

09 · START HERE

- Request a cloud security review
- Ask about securing Microsoft 365 or Google Workspace
- Book a migration security conversation

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