Dawgen GLOBAL

CARIBBEAN CAPABILITIES 2026–27

Big Firm Capabilities. *Caribbean Understanding.*

An independent, integrated multidisciplinary professional services firm, serving business across 35 territories in the Caribbean and the Americas from our headquarters in Kingston, Jamaica.



OVER 24 YEARS SERVING CARIBBEAN BUSINESS

dawgen.global

01 · WHO WE ARE

One Caribbean firm. Every discipline a business needs.

Dawgen Global is an independent, integrated multidisciplinary professional services firm. Established in 2002, we have served Caribbean business for over 24 years, from family companies and entrepreneurs to listed groups, public bodies and non-profit organisations.

We are not a member of any international network, and that is a choice. Our model is our own independent network: one firm, managed from our Caribbean headquarters, applying one standard of quality in every territory we serve.

Clients come to us for audit and assurance, tax advice, technology and cybersecurity (including AI governance), finance and accounting outsourcing, growth and recovery advice, and HR and legal support. More and more, they come to us for several at once, because one firm that sees the whole picture gives better answers than five firms that each see a part.

24+
years serving Caribbean business

35
territories served across the Caribbean and the Americas

6
service pillars, one engagement team

105
territory guides and reviews published

> *"Big Firm Capabilities. Caribbean Understanding."*
>
> The standard we hold ourselves to, in every territory and every engagement.

01 · WHO WE ARE

Four things clients tell us they value

01

Independent by design

We are not part of any international network. Our advice answers to our clients and to our own professional standards, and to nothing else.

02

Integrated across disciplines

Audit, tax, advisory, technology, finance and legal process teams work as one firm, so an issue that touches several disciplines is handled as one engagement.

03

Caribbean understanding

We work with the region's tax codes, regulators and markets every day. Our Caribbean Knowledge Library covers all 35 territories we serve.

04

Borderless delivery

Our digital-first model is managed centrally from Kingston, so every territory gets the same methodology and the same quality control.

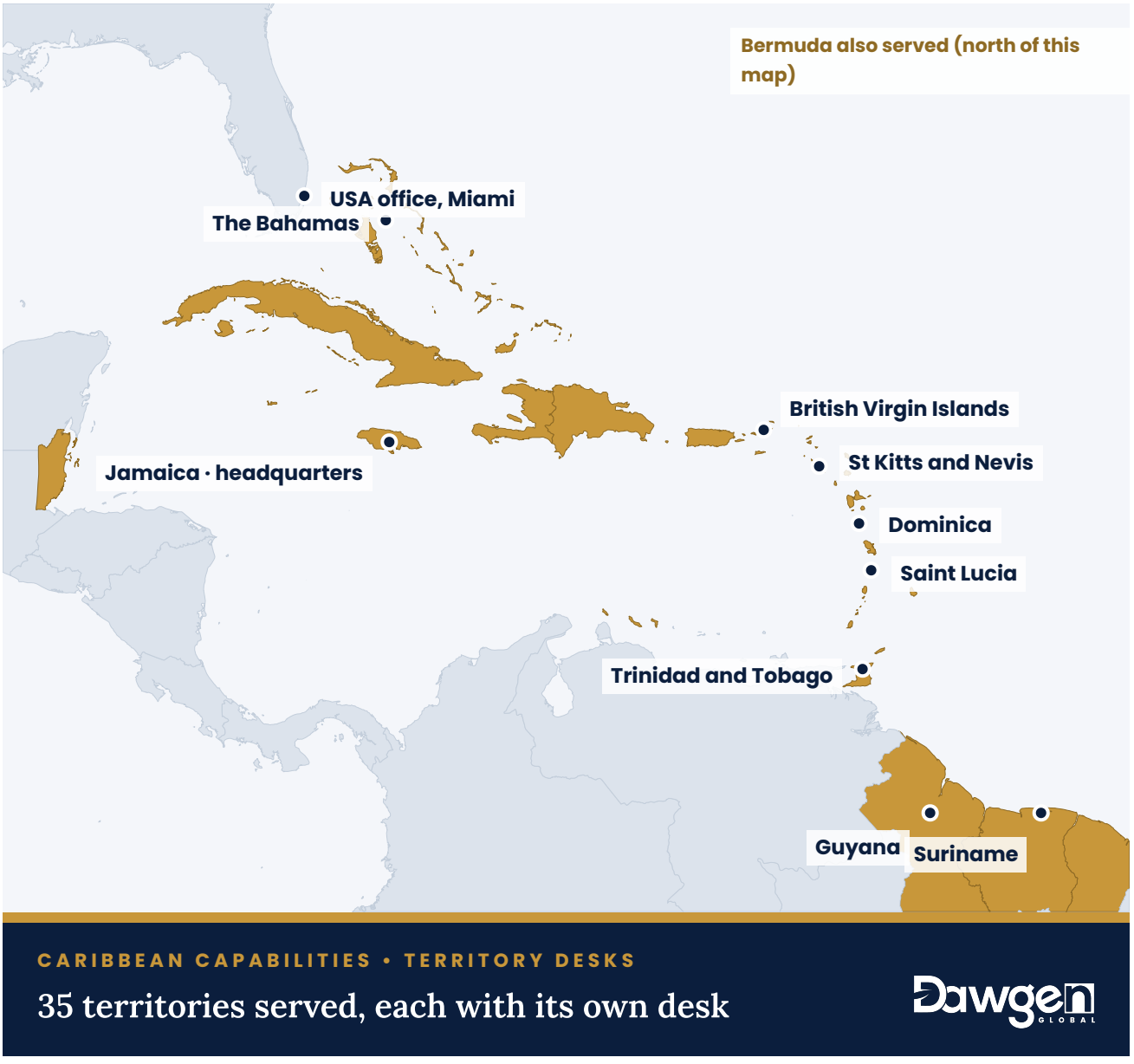
HOW WE DELIVER

We own the project and see it through to completion. Then we train your team, so the capability stays with you.

Knowledge transfer is planned in from the start and delivered once the work is complete.

One firm across the region, managed from Kingston

We serve 35 territories across the Caribbean and the Americas. Every territory has its own desk as a local point of contact, and behind every desk is the same firm and the same quality control at our Caribbean headquarters.



02 · THE CARIBBEAN WE SERVE

Every territory has its own desk

Write to the desk for your territory and the right team will respond. Every desk can bring in every service the firm offers.

Anguilla
anguilla@dawgen.com

Antigua and Barbuda
antigua@dawgen.com

Aruba
aruba@dawgen.com

Barbados
barbados@dawgen.com

Belize
belize@dawgen.com

Bermuda
bermuda@dawgen.com

Bonaire
bonaire@dawgen.com

British Virgin Islands
bvi@dawgen.com

Cayman Islands
cayman@dawgen.com

Cuba
cuba@dawgen.com

Curaçao
curacao@dawgen.com

Dominica
dominica@dawgen.com

Dominican Republic
dominicanrepublic@dawgen.com

French Guiana
frenchguiana@dawgen.com

Grenada
grenada@dawgen.com

Guadeloupe
guadeloupe@dawgen.com

Guyana
guyana@dawgen.com

Haiti
haiti@dawgen.com

Jamaica (headquarters)
info@dawgen.global

Martinique
martinique@dawgen.com

Montserrat
montserrat@dawgen.com

Puerto Rico
puertorico@dawgen.com

Saba
saba@dawgen.com

Saint Barthélemy
stbarthelemy@dawgen.com

St Kitts and Nevis
stkitts@dawgen.com

Saint Lucia
stlucia@dawgen.com

Saint Martin
stmartin@dawgen.com

St Vincent and the Grenadines
stvincent@dawgen.com

Sint Eustatius
sinteustatius@dawgen.com

Sint Maarten
sintmaarten@dawgen.com

Suriname
suriname@dawgen.com

The Bahamas
bahamas@dawgen.com

Trinidad and Tobago
trinidad@dawgen.com

Turks and Caicos Islands
turkscaicos@dawgen.com

US Virgin Islands
usvi@dawgen.com

USA office, Miami
usa@dawgen.com

Know the territory before you arrive

Each territory has a Doing Business Guide, a Tax Guide and a Budget Review in our Caribbean Knowledge Library at dawgen.global.

Caribbean headquarters

Dawgen Towers, 47–49 Trinidad Terrace, Kingston 5, Jamaica. All services are managed centrally from here.

Some regulated services are performed by affiliated firms; clients are told when this applies. Cuba advisory work is provided only where the applicable sanctions laws allow it.

One firm, one method, from first call to handover

1

Start with a conversation

We listen first, then scope the issue with you. Many engagements begin with a short diagnostic so that both sides know what the work needs to achieve.

2

Agree the engagement

Scope, deliverables and timetable are set out in an engagement letter. Fees are tailored to each client's circumstances and the agreed deliverables, never taken from a standard tariff.

3

Deliver to completion

We own the project and see it through. One engagement team coordinates every discipline involved, wherever in the region the work sits.

4

Hand over the capability

Once the work is complete, we train your team on what was built, so the knowledge stays inside your business.

QUALITY FROM THE CENTRE

Quality and administrative control for every territory sit with our Caribbean headquarters in Kingston.

BORDERLESS BY DESIGN

Digital-first delivery and email-first contact mean the right specialist can work on your matter, whatever the territory.

Standards you can rely on



CARIBBEAN CAPABILITIES • HEADQUARTERS

Dawgen Towers, Kingston

OUR CARIBBEAN HEADQUARTERS

Every territory is managed from one address.

Dawgen Towers, 47–49 Trinidad Terrace, Kingston 5, Jamaica.

Quality and administrative control for all 35 territories sit here, so every desk works to the same standard.

Established in 2002.

Licensed where it counts

As a multidisciplinary firm, we offer some regulated services. In each case, the head of the regulated division holds the professional practice licence required in the relevant jurisdiction.

Legal support built in

Our in-house Legal division handles legal process work, and we work with a panel of attorneys when a matter needs one.

Confidential by default

Client engagements are strictly confidential. You will not find our clients named in our publications, and yours will not be either.

Every request for our services goes through the firm's client acceptance procedure before an engagement begins.

04 · WHAT WE DO

Six service pillars. One engagement team.

Each pillar is led from our Caribbean headquarters and delivered across every territory we serve. Pillars 1 to 3 are on this page, and 4 to 6 on the next.

01 Audit & Assurance

- Statutory, group and component audits
- Pension, non-profit and donor-funded audits
- Internal audit, risk and actuarial advisory
- IFRS advisory and forensic services

02 Tax Advisory

- Corporate tax compliance and planning
- International tax and transfer pricing
- GCT, VAT, payroll and personal tax
- Tax audits, objections and disputes

03 Technology & Cyber

- Technology strategy and systems selection
- ERP, process and data improvement
- Cyber resilience and continuous monitoring
- AI governance, value and cost governance

04 Finance & BPO

- Bookkeeping and transaction processing
- Payroll and statutory compliance
- Management accounts and reporting
- Virtual CFO and finance set-up

05 Growth & Recovery

- Strategy, performance and business reviews
- Mergers, acquisitions and valuation
- Corporate recovery (RECOVER™)
- Long-term and bond capital advisory

06 HR & Legal

- Recruitment, training and performance
- Compensation and benefits
- HR policy and legislative compliance
- Legal process outsourcing and contracts

WHEN AN ISSUE CROSSES PILLARS

A recovery needs tax advice. An AI project needs governance and cyber controls. An audit finding needs a finance fix. We bring the pillars together under one engagement.

PILLAR 01

Audit & Assurance

Audits that stand up to scrutiny, delivered by a team that understands your business and your regulators.

What clients bring to us

- Statutory deadlines, and lender, regulator or donor requirements for audited accounts
- Boards that want assurance over controls, not only over the numbers
- Internal audit teams that are stretched or need specialist skills
- New reporting standards, including the move to IFRS 18
- Suspected fraud, irregularities or disputes that need forensic evidence

How we help

- Statutory, group and component audits
- Pension plan, non-profit and donor-funded audits
- Review engagements, agreed-upon procedures and regulatory reporting
- Internal audit, risk management and actuarial advisory
- IFRS advisory and conversion
- Forensic services and fraud investigations

OUR APPROACH

Audit work is carried out under International Standards on Auditing, following our D·ASSURE™ risk-based method, which ties materiality, controls testing and reporting to what the board needs to know.

PILLAR 01 · AUDIT & ASSURANCE

Signature offers

Audit-readiness review

A pre-audit check of records, reconciliations and schedules, so the audit runs on time and without surprises.

IFRS 18 transition advisory

Guidance through the change in how the income statement is presented, from impact assessment to first reporting.

Forensic Services

Fraud investigations, forensic accounting and digital evidence, prepared to the standard a dispute or regulator expects.

Who we serve

Public bodies and statutory corporations	Educational institutions	Non-profits, foundations and donor programmes
Pension plans	Financial services and credit unions	Private and family-owned companies

A REGULATED SERVICE

Audit and actuarial services are regulated. As a multidisciplinary firm, Dawgen Global offers some regulated services. In each case, the head of the regulated division holds the professional practice licence required in the relevant jurisdiction. Some regulated services are performed by affiliated firms, and clients are told when this applies.

READ NEXT IN THE BROCHURE LIBRARY

AI Assurance Readiness Review
Cybersecurity & AI Continuous Control Monitoring
Forensic Services

PILLAR 02

Tax Advisory

Clear, practical tax advice across the Caribbean, from routine filings to complex cross-border matters.

What clients bring to us

- Filing deadlines, interest and penalties in more than one territory
- Related-party dealings that need transfer pricing support
- Expatriate staff and payroll tax obligations
- Tax authority audits, objections and disputes
- Setting up a company, branch or group in the region

How we help

- Corporate tax compliance and outsourced tax functions
- Tax planning, structuring, incentives and exemptions
- International tax and transfer pricing
- GCT, VAT and other indirect taxes
- Payroll, personal and non-resident tax
- Tax audits, objections, disputes and tax due diligence

THE CARIBBEAN TAX SERVICE DESK

Every tax assignment is coordinated from one desk in Kingston and follows five steps (Assess, Advise, Implement, Represent, Monitor), supported by a Tax Guide and a Budget Review for each of the 35 territories we serve.

PILLAR 02 · TAX ADVISORY

Signature offers

Tax Risk Health Check

A structured review of filings, payments and tax positions that finds exposures before an authority does.

Transfer pricing studies

Documentation of related-party transactions prepared to the standard tax authorities expect.

Tax compliance calendar

Every filing and payment date for each territory you operate in, kept on one calendar.

Who we serve

- Multinationals entering the region
- Regional and family-owned groups
- Energy and infrastructure projects
- Employers of expatriate staff
- High-net-worth individuals
- Non-profits and charities

ONE DESK, 35 TERRITORIES

The same tax team handles your matter wherever the obligation arises, so advice in one territory takes account of the others. Tax positions are set out in writing, with the authority behind them.

READ NEXT IN THE BROCHURE LIBRARY

Tax Risk Health Check · Tax Guides for 35 territories · Budget Reviews for 35 territories

PILLAR 03

Technology & Cyber

Technology change that improves how your business works without losing control of it, secured and governed from the start, including artificial intelligence.

What clients bring to us

- Legacy systems and spreadsheets holding the business back
- New systems that are not delivering what was promised
- Cyber findings that are reported but never fixed
- AI in use across the business that the board cannot see
- AI and cloud costs growing without anyone approving them

How we help

- Technology strategy, roadmaps and systems selection
- ERP implementation, process and data improvement
- IT governance, controls and project rescue
- Cyber resilience diagnostics, remediation and continuous monitoring
- AI governance and assurance through TRUST360™
- AI value realisation and AI cost governance

THE CYBER ASSURANCE ADVANTAGE™

From board oversight to technical validation: our cyber and AI work starts with what the board needs to know and ends with evidence that the controls work.

Signature offers

Cyber Resilience Diagnostic

A two-to-six-week assessment of governance, controls and incident readiness, with a prioritised roadmap.

TRUST360™ AI Governance-as-a-Service

An AI inventory, risk classification, policies and controls, then ongoing governance as a managed service.

AI Economics, Cost & Return Diagnostic

A consolidated view of what you actually spend on AI, with unit costs and an optimisation roadmap.

Who we serve

Banks, credit unions and lenders	Hotels and tourism	Schools and colleges
Manufacturing and distribution	Public bodies	Professional firms

EVIDENCE, NOT ASSERTION

A finding is closed only when the fix has been validated. Board reporting shows the current position, dated, with open items by age and owner, on one five-level maturity scale.

READ NEXT IN THE BROCHURE LIBRARY

Cyber Resilience Diagnostic TRUST360™ AI Governance-as-a-Service

AI Economics, Cost & Token Governance

PILLAR 04

Finance & BPO

A complete finance function, outsourced, scalable and led by senior accountants: The Borderless Finance Function™.

What clients bring to us

- Books that are months behind
- No finance leader at the table
- Payroll and statutory deductions in several territories
- Cash that is hard to see and harder to forecast
- A group that needs one set of numbers across territories

How we help

- Bookkeeping and transaction processing
- Payroll and statutory compliance
- Monthly management accounts
- Receivables and cash management
- Financial reporting and consolidation
- Virtual CFO, and finance function set-up and systems

THE BORDERLESS FINANCE FUNCTION™

We take on the finance function in five steps (Assess, Design, Transition, Deliver, Advise), on cloud platforms chosen for the client, and train your team once it is running.

PILLAR 04 · FINANCE & BPO

Signature offers

Virtual CFO

Senior finance leadership for boards, lenders and investors, without a full-time hire.

Monthly management pack

Accounts closed on time each month, with the figures and commentary owners need to act.

Finance Function Diagnostic

A short review of how your finance function runs today and what moving it would take.

Who we serve

- Owner-managed businesses
- Foreign companies with Caribbean projects
- Groups operating in several territories
- Non-profits and donor programmes
- Professional firms
- Start-ups and new ventures

IFRS-COMPLIANT, EVERY MONTH

Reporting is prepared to IFRS, with the same close timetable and the same pack every month, so lenders, boards and auditors can rely on the numbers.

READ NEXT IN THE BROCHURE LIBRARY

The Borderless Finance Function Tax Risk Health Check

PILLAR 05

Growth & Recovery

Independent advice for the decisions that shape a business: growing, buying, selling, raising capital and recovering.

What clients bring to us

- A plan for growth, a new market or a succession
- A valuation for a sale, buyout or dispute
- A business plan that lenders and regulators will accept
- Cash pressure and falling margins
- Capital for growth without over-borrowing

How we help

- Strategy, planning, performance improvement and board support
- Business reviews, including independent reviews for lenders
- Market entry, succession and exit planning
- Mergers, acquisitions, corporate finance and valuation
- Business recovery through The Dawgen RECOVER™ Framework
- Long-term and bond capital advisory

HOW WE WORK

Five steps (Diagnose, Analyse, Advise, Plan, Support), with every plan, valuation and recovery route tested against cash flow first. Cuba market advisory is provided only where sanctions laws allow it.

PILLAR 05 · GROWTH & RECOVERY

Signature offers

RECOVER™ Diagnostic

A confidential, graded view of the business's health and the cash already hiding inside it.

The Dawgen Endurance Capital Framework™

Long-term growth capital secured on appreciating assets, structured to be repaid from earnings.

Business valuation

Independent valuations for transactions, financing, shareholder matters and disputes.

Who we serve

Owner-managed and family businesses	Hotels and tourism	Investors entering the region
Lenders and microfinance institutions	Groups planning succession	Businesses raising capital

DECISIONS THE NUMBERS SUPPORT

Owners see what each option means for cash before they commit. Recovery work stays inside the business, with the owners signing off each stage.

READ NEXT IN THE BROCHURE LIBRARY

The Dawgen RECOVER™ Framework Doing Business Guides for 35 territories

PILLAR 06

HR & Legal

Because it is your people that count: HR advisory and legal support that keep your organisation compliant and your teams performing.

What clients bring to us

- Finding and keeping skilled people
- HR policies and employee handbooks that are out of date
- Employment law obligations in more than one territory
- Pay and performance structures without a clear basis
- Contracts and legal documents that need drafting

How we help

- Recruitment, selection and retention
- Training, development and performance management
- Compensation, benefits and salary benchmarking
- HR policies, employee handbooks and legislative compliance
- Employee relations, and health and safety
- Legal process outsourcing and contract drafting by our Legal division

PEOPLE360°™

Our HR advisory framework connects policy, pay, performance and compliance, so people decisions support the business plan rather than sit beside it.

PILLAR 06 · HR & LEGAL

Signature offers

HR policy and handbook review

Policies and handbooks brought up to current law and practice in each territory you employ in.

Compensation and benefits review

Salary surveys, wage bands and reward programmes that make pay decisions defensible.

Employment contracts and legal documents

Contracts and documentation drafted by our in-house Legal division.

Who we serve

- Growing private companies
- Public bodies
- Hotels and tourism
- Non-profits and donor programmes
- Employers of expatriate staff
- Groups across several territories

LEGAL WORK, PROPERLY HANDLED

Legal work is carried out by our in-house Legal division, and we work with a panel of attorneys when a matter needs one. As a multidisciplinary firm, Dawgen Global offers some regulated services. In each case, the head of the regulated division holds the professional practice licence required in the relevant jurisdiction.

READ NEXT IN THE BROCHURE LIBRARY

The Borderless Finance Function Doing Business Guides for 35 territories

05 · INDUSTRIES

We know how your sector works

Our teams work across the industries that drive Caribbean economies. Each brings its own regulators, reporting rules and risks, and we plan every engagement around them.

Financial services

Banks, credit unions, insurers, pension plans and lenders

Tourism and hospitality

Hotels, resorts and tourism groups

Public sector

Public bodies, statutory corporations and agencies

Education

Colleges, schools and training institutions

Non-profit and development

Foundations, charities and donor-funded programmes

Manufacturing and distribution

Producers, importers and distributors

Energy and infrastructure

Energy, utilities and major projects

Real estate and construction

Developers, contractors and property owners

Professional services

Firms that advise, design and manage

Family and owner-managed business

Companies built by founders and their families

Built on our own frameworks. Shared through our own research.

PROPRIETARY FRAMEWORKS

TRUST360™
AI governance, from inventory to assurance

D·ASSURE™
Our risk-based audit approach

The Dawgen RECOVER™ Framework
Business recovery in seven stages

The Dawgen Endurance Capital Framework™
Long-term capital on appreciating assets

The Borderless Finance Function™
Finance delivered on cloud platforms

The Dawgen Earnings Crossing™
Turning AI adoption into earnings

The Cyber Assurance Advantage™
Cyber oversight to technical validation

PEOPLE360°™
HR advisory for growing organisations

105
Doing Business Guides, Tax Guides and Budget Reviews, one of each for all 35 territories

Two newsletters
Caribbean Boardroom Perspectives and The Caribbean Advisory Brief, for directors and decision-makers

Research and commentary
The Caribbean AI Value & Governance Index, and analysis on Business Access Television

Knowledge sharing is part of how we serve clients. Our publications help decision-makers understand a territory, a regulation or a risk before they commit, and they are available through dawgen.global.

START WITH A CONVERSATION

Tell us what you are facing. We will tell you how we would approach it.

We work borderless across the Caribbean, so the quickest way to reach the right team is by email or through our website.

EMAIL
info@dawgen.global

WEBSITE
https://www.dawgen.global/

ENQUIRIES
dawgen.global/contact-us

Caribbean headquarters
Dawgen Towers, 47–49 Trinidad Terrace, Kingston 5, Jamaica

Every territory has its own desk: write to territory@dawgen.com (for example barbados@dawgen.com), or info@dawgen.global for Jamaica. The full list is on page 5.

Dawgen Global is an independent, integrated multidisciplinary professional services firm and is not a member of any international network. This brochure is general information only and is not professional advice for any particular organisation. Case studies, where shown, are anonymised composites and do not describe any specific client. As a multidisciplinary firm, Dawgen Global offers some regulated services; in each case the head of the regulated division holds the professional practice licence required in the relevant jurisdiction. Some regulated services are performed by affiliated firms; clients are advised where this applies. © 2026 Dawgen Global. All rights reserved.